ANNUAL REPORT

OF THE

GIBRALTAR POLICE AUTHORITY

2011 – 2012

The Community in Policing

ANNUAL REPORT

FOR THE PERIOD 1 April 2011 TO 31 March 2012

Section 10 of the Police Act 2006 requires the Authority to produce an Annual Report setting out the extent to which the Annual Policing Plan for the Royal Gibraltar Police for the year ended on the previous 31 March has been fulfilled. The Royal Gibraltar Police have provided the Authority with their assessment of how they performed, which is included as Appendix A to this report, together with a summary of crime statistics for the year at Appendix B.

The Policing Plan reflects both the priorities of the Governor in those aspects of policing for which he is responsible and the priorities of the Government in relation to policing as indicated to the Authority by the Chief Minister. The Commissioner of Police was also consulted by the Authority when preparing the Policing Plan. The Plan was based on the level of financial and human resources which were made available to the RGP by the Government for the year.

The Policing Plan also took account of the 1019 responses received from the general public to the public consultation exercise carried out by the Authority in December 2011 and January 2012.

The Police Authority would wish to acknowledge the service to the RGP and the community given by Commissioner Louis Wink who retired on 8th April 2012 immediately after the end of the policing year 2011-2012.

PARTICULAR MATTERS OF NOTE IN THE YEAR UNDER REVIEW

The GPA recognises the particular contribution which the RGP has made to tackling a wide range of incidents in Gibraltar during the year under review. Particular events of note have included:

- On 11 May 2011 Police responded to a report of a robbery at a business establishment where a man had entered the shop brandishing a handgun and demanded money from the proprietor. A bag containing money was handed over to the individual who then made good his escape. He was chased and in the process dropped the bag and the handgun which turned out to be a BB gun. Following an investigation a local man was arrested and is awaiting trial.

- On 24 May 2011, as a result of an anti-drug operation, two search warrants were executed at two residences resulting in the arrest of a local woman for possession with intent to supply 530g of cannabis resin and 50g of cocaine with a total street value of £2,650. This case is currently awaiting trial.

- On 31 May 2011 a major incident occurred at the North Mole when a large oil tank caught fire and exploded, leaving two workers trapped at the top of the flaming tank. The quick response of a nearby police constable resulted in the rescue of the two men, sadly one of whom subsequently died of his injuries. A coordinated response by all of Gibraltar's Emergency Services resulted in the fire being extinguished in the early hours of the following morning. As a result of his actions PC 152 McIntosh received a number of awards for his bravery, amongst which were the Gibraltar Medallion of Distinction and the Royal Humane Society's Bronze Medal.

- On 14 June 2011 police responded to an emergency call to Governor's Parade where a local man was found to have suffered stab wounds to his back and torso. He was conveyed to St Bernard's and hospitalized. Following investigations a local man was arrested and subsequently he pleaded guilty in court to two counts of attempted murder.

- On 22 November 2011 officers responded to a report of Robbery in the area of Devil's Tower Road. A local businessman had just collected an amount of money and, on placing this in his motorcycle, was pushed by an unknown man who grabbed his arm and forcibly stole a plastic bag containing €16,000 and £226 in cash, following which he made good his escape. As a result of Police investigations, four Spanish nationals were arrested on suspicion of robbery and are currently awaiting trial.

NEIGHBOURHOOD POLICING INITIATIVES

The RGP continued to support interaction with the community. The RGP's Neighbourhood Policing Unit continued to place great value in meeting with representative committees or tenants' associations during the year, which provided useful information and assisted in delivering informed policing to the relevant neighbourhoods. Twenty-four meetings in 15 estates were attended by NPU officers in the reporting period.

The Authority welcomes the fact that the public consultation exercise it conducted showed a 9% improvement in the public's satisfaction rating of the overall services of the RGP. This reversed the previous trend of falling public satisfaction.

Three particularly significant elements of the RGP's work during the year under review illustrate the RGP commitment to young people:

- The Mini Olympiad was held on Saturday 1 October 2011 with the theme "Live life, love sport" and a special emphasis on drug awareness and the misuse of alcohol and tobacco. The day was opened at John Mackintosh Square by His Worship the Mayor, from where the participants processed to the Victoria Stadium complex. Around 1,000 children participated in a number of sports throughout the day which culminated in an interschool 100m relay race. The RGP diving team also conducted a sponsored dive, raising money for charity.

- On 29 December 2011 the annual Drug Awareness Football Tournament was held at the Victoria Stadium Sports Hall. Youngsters from school years 8/9 and 10/11 participated along with a team representing the Gibraltar Special Olympics.

- RGP School Liaison Officers continued to provide regular support to teachers by attending school trips. These ranged from hour-long field trips within Gibraltar to week-long trips in Spain. The SLO's participated in a total of 51 trips, availing themselves of the opportunity to interact with schoolchildren outside the school environment. They also delivered a total of 45 presentations on several topics such as cyber bullying, road safety and beach awareness.

THE RGP'S ASSESSMENT OF ITS PERFORMANCE

The assessment of the RGP is reproduced in full at Appendix A to this Annual Report. It sets out, in detail, the performance of the RGP as seen by the Force in relation to the four Priorities set out in the Policing Plan.

The Assessment is followed by statistics for the year under review, at Appendix B, which illustrate graphically the work done by the RGP in policing Gibraltar.

THE GPA'S ASSESSMENT OF THE RGP'S PERFORMANCE

The following commentary highlights some of the significant issues which the RGP self assessment reveals.

Achievement of targets: All but one of the targets set in the Policing Plan were met by the RGP. The target that was not met was to improve on the percentage detection rate of overall crime. The detection rate fell by 5%, from 71% in 2010/11 to 66%, representing a total of 714 fewer crimes detected. The GPA nevertheless note that the detection rate of overall crime in 2010/09 and 2009/08 was 63% and 60.4% respectively, and that 71% represented an all-time high.

Satisfaction and confidence: The public survey conducted by the Authority showed a 9% increase in public overall satisfaction with the RGP. This is also reflected in the many letters of appreciation which the RGP received in the course of the year, and which were copied to the GPA. This is very welcome. The RGP retains its commitment to maintain that degree of confidence, through its work and interaction with the public.

Tackling crime: The figures for overall recorded crime reduced by 13.5% for the period under review, from 5,256 in 2010/11 to 4,546 in 2011/12. This is a significant reduction in a single year. Against that background the RGP failed to meet their target of maintaining or if possible improving on the detection rate of overall crime, which fell by 5% from 71% to 66%,.

Serious Crime: During the year under review, there was an overall 4% drop in serious crime.

There were decreases in serious fraud and deception (-63%), serious firearms offences (-31%), serious criminal damage (-26%) and general drug offences (-19%).

There were increases in drug trafficking offences (+75%), serious sexual offences (+40%), serious robberies (+20%), theft and kindred serious crime (+19%), serious crime against the person (+19%), serious police related offences (+13%), serious burglaries (+12%), miscellaneous serious crime (+5%). There was also a 100% increase in serious liquor licence offences, but this only related to 4 offences instead of 2.

However, it is of considerable concern to the Authority that drug trafficking offences (importing drugs, possession of drugs with intent to supply and supplying/offering drugs) are up sharply. In particular, importing drugs was up by 170%. The RGP point to an increase in 40% in the detection of drugs trafficking offences, and this is greatly welcome. The fact nevertheless remains that drug trafficking offences have increased significantly. These are areas that need to be tackled more vigorously, and where the community expect to see a decrease in crime. Supply and misuse of drugs was a major concern of respondents to the Authority's questionnaire (45% last December, compared with 39% the previous year). The drug-trafficking figures, which relate to a smaller number of crimes, need to be set side by side with the 19% drop in general drug offences, which is all the more significant because of the number of crimes involved. The decrease was from 748 to 605 offences, but they relate primarily to possession of drugs i.e. the end-user rather than the source.

With regard to the increase in serious robberies, the Authority notes that there were 11 cases in the year under review compared with 9 the previous year, and that the detection rate was a high 73%. Serious theft and kindred

offences are up by 19% (an increase of 31 reports, from 160 to 191 reports), and the detection rate rose to 29%, an increase of 10% over the previous year. Serious burglaries were up 12% (an increase of 14 reports) and the detection rate fell to 32%, a drop of 5%. The RGP need to intensify their programme of educating the public to make opportunistic crime in these areas more difficult. The public also needs to be more vigilant.

Minor Crime: The greatest success of the RGP has been in tackling minor crime, and in respect of road traffic offences. Minor crime was down by 17% and serious traffic offences by 31%. This is greatly welcomed.

Road safety and traffic fluidity: One of the areas of policing that most concern the public, as set out in the responses to the public consultation exercises conducted by the Authority, are traffic and road safety issues. In both these areas, the RGP met the targets set. There was a reduction in serious road traffic accidents from 191 to 180 and a notable reduction in the number of speeding offences. At the same time the RGP took firm action against motorists committing traffic offences and in relation to vehicles which were not compliant with the law. The RGP also continued its action to remove abandoned vehicles from the roads, to improve the environment and release parking space for the benefit of the community.

The RGP also continued to run cycling proficiency courses throughout the year. The courses are certified by the Royal Society of Prevention of Accidents and promote road safety with young cyclists. During the period a total of 164 children participated. The course is also offered as part of the GSLA Summer Sports & Leisure Programme.

Managing capability: The RGP continued its commitment to its own development as a Service delivering modern skills in a modern way, through the development of training and IT strategies and ensuring that key officers received training in specialist skills.

RGP Resources: Not enough was done to use RGP resources more efficiently, and to increase police officer time on policing delivery. The police were still performing certain tasks that were not police-related. It was not the best use of police officer time.

IT improvements were not being delivered fast enough. The Authority did not see evidence that a 3-year plan had been devised, although work on improving IT for the Force did proceed. This is an area that the RGP needs to attend to in a more structured manner.

One recommendation of the HMIC report was that the RGP should forge links with partners and enter into appropriate agreements. No agreements were made during the year under review. This is an area that requires attention.

Major challenge for the Authority: During the course of the policing year 2011-2012, the GPA was faced with a major challenge: selecting a suitable candidate to succeed Commissioner Wink, and asking the Governor to make the appointment pursuant to the Police Act 2006. A comprehensive, wide-ranging and transparent selection process was devised and implemented over a period of 4 months. Sufficient time was allowed for the Commissioner Designate, Supt Eddie Yome (now Commissioner Yome) to understudy his predecessor for 3 months before assuming command of the Force. There was also sufficient time to select suitable candidates for appointment as Superintendent, to allow for a seamless transition on the retirement of Commissioner Wink.

FUTURE POLICING PLAN

The Policing Plan for 2012-13 was presented to Parliament on 17th May 2012. It reflects inter alia the results of the latest public consultation survey and the particular commitment to neighbourhood policing by the new Commissioner of Police.

APPENDIX A

ATTACHMENT TO THE ANNUAL REPORT OF

THE GIBRALTAR POLICE AUTHORITY

FOR THE PERIOD 1 APRIL 2011 – 31 MARCH 2012

Assessment of the Royal Gibraltar Police of its performance against the Annual Policing Plan, 2011 – 2012

Annual Report

Policing Year 2011/2012

E. Yome CPM
Commissioner of Police

SATISFACTION AND CONFIDENCE

Objectives:

To maintain the quality of service to the public.
To increase trust and confidence in policing.

Performance Measures:

Improve the level of public satisfaction with Policing Services in:

- ✓ The ease of contacting the RGP;
- ✓ The action taken by the RGP;
- ✓ The service offered by RGP personnel and staff; and
- ✓ The overall service provided by the RGP.

Provide better support to front-line police officers to ensure a better quality of service.

Targets for 2011/2012:

a) To improve by 5% the satisfaction rating by the public of the overall services of the RGP in the survey to be conducted by the Authority in December 2011/January 2012.

RESULT: **TARGET MET**

Q. Are you satisfied with the overall services of the Police?

2011/12 – 64%
2010/11 – 53% **9% improvement**

b) To improve by 5% the perception that the services offered by the RGP have improved in the 12 months preceding the next public consultation survey.

RESULT: **TARGET MET**

Q. Do you believe the services offered by the Police have improved in the last 12 months?

2011/12 – 52%
2010/11 – 43% **9% improvement**

c) To secure improved satisfaction rates for the ease by the public of contacting the RGP.

RESULT: **TARGET MET**

All police officers and police staff have been provided with personalised e-mails thus facilitating their ease of communication with the general public and *vice versa*. This may have partly contributed to the 9% improvement in the overall perception of the services offered by police.

d) To secure the endorsement of the public with regard to the quality of the follow-up services provided by the RGP.

RESULT: **TARGET MET**

The introduction of the File Preparation Unit, which is designed to improve the quality of case management, incorporates feedback management thus further enhancing follow up services. Additionally the public now have direct email access to all police officers and police staff.

TACKLING CRIME

Objectives:

To reduce levels of overall crime.
To maintain the standards of investigation.
To enhance the Crime Prevention and Reduction programme.

Performance Measures:

Reduce public concerns over anti-social behaviour by focusing enforcement on these issues.
Focus on Minor Crime, by tackling offences that are a priority for the public.
Enhance and improve its Crime Prevention and Reduction programme.

Targets for 2011/2012:

a) To develop a Force strategy for bringing together partner agencies working jointly towards crime and disorder reduction.

RESULT: **TARGET MET**

To reduce levels of overall recorded crime.

Reported Crime 2011/12	**4546** [Reduction of 710 (13.5%)]
Reported Crime 2010/11	5256

The Force Partnership Strategy has been finalised and will be launched in April 2012.

b) To review existing Memoranda of Understanding with partner agencies and to put in place MoUs with any partner agency where there is none presently in place.

RESULT: **TARGET MET**

Stakeholder Management is part of the above mentioned strategy an example of this in action is the agreement to standardise procedures with the Care Agency.

c) To ensure that minor crime, especially anti-social behaviour, is being vigorously tackled by the RGP through a measurably increased police presence on our streets.

RESULT: **TARGET MET**

This has been the case throughout the year under review as evidenced by the overall reduction in recorded crime. Furthermore the augmentation of the Neighbourhood Policing Unit resources in April 2012 will result in a marked and measurable increase in police presence in our neighbourhoods and this will have a concomitant impact on crime reduction.

The following operations are ongoing.

Operation Achilles	Anti social behaviour
Operation Sojourn	Anti social behaviour
Operation Madrid	Anti social behaviour
Operation Aqua	Youth misbehaviour
Operation Tawny	Youth misbehaviour & underage drinking

d) To demonstrate that, notwithstanding the increase that there will be in the number of crimes detected, which is one inevitable result of the increase in front-line policing, there has nevertheless in real terms been a reduction in crime, particularly serious crime.

RESULT: **TARGET MET**

To reduce levels of Serious Crime

Serious Crime 2011/12	**1413** [Reduction of 70 (4.7%)]
Serious Crime 2010/11	1483

Whilst in previous years increased police presence has also resulted in increased detection this is not a true measure of success; that being a reduction in recorded crime. It is gratifying to see that this has been achieved this policing year. The increase in front line policing has resulted in improved levels of crime prevention and deterrence.

e) To maintain, and if possible improve, on the percentage detection rate of overall crime in 2011/2012 as compared with the previous year.

RESULT: **TARGET NOT MET**

To improve on the percentage detection rate of overall crime

Overall Crime 2011/12	**4546**	**Detection Rate**	**66%**
Overall Crime 2010/11	5256	Detection Rate	71%

Detection rates are down by 5% with overall recorded crime being down by 13.5%

f) *To demonstrably improve the RGP's Crime Prevention and Reduction initiatives.*

RESULT: **TARGET MET**

The following initiatives have been undertaken throughout the year under review

- Summer Awareness Campaign

- Pick Pocket Awareness Campaign
- Retail Crime Awareness Campaign
- PUBWATCH initiative
- Operation Roadwatch [Anti Drink Driving and road safety awareness campaign]

Furthermore the increase in the staffing levels of the unit [with effect from April 2012] which is now to be led by an inspector is raising the profile of this issue and will allow the unit to engage with and advise the public on many issues of concern as well as overseeing a harmonisation of force wide working practices in the area of crime prevention.

g) To engage with the community and deliver presentations at schools and the College of Further Education on minor crime, including under-age drinking, possession of drugs and other issues.

RESULT: **TARGET MET**

A total of 62 presentations have been delivered covering topics such as, binge drinking, under-age drinking, road safety, drug awareness, cyber bullying and internet safety.

PROTECTIVE SERVICES

Objectives:

To continue to tackle Serious Crime, particularly involving the trafficking and supply of illegal drugs.
To increase the proportion of serious crimes where the offence is brought to justice.
To play a full part locally and internationally in counter-terrorism strategies.
To continue to plan and to execute Gibraltar's plans for the security of its territory, its territorial waters and of its people.
To ensure effective plans are in place to deal with serious incidents.

Performance Measures:

Lead in the implementation of counter-terrorism strategies.
Continue to police Gibraltar's territorial waters and points of entry in accordance with standing procedures.
Reduce the incidence of Serious Crime.
Increase the proportion of Serious Crimes where the perpetrator(s) is/are brought to justice.
Improve its standards of investigation and increase its overall crime detection rate for serious crime.
Increase its efforts in targeting the supply and trafficking of illegal drugs.
Enhance existing Partnerships and form new ones in the fight against Terrorism.
Increase reassurance in our community.

Targets for 2011/2012:

a) To carry out an internal review of the RGP's approach to criminality and crime groups, with particular reference to ensuring that the existing mechanisms for cascading information and intelligence on a need-to-know basis continue fit for purpose.

RESULT: **TARGET MET**

This has been conducted and the creation of a Serious Crimes Unit as well as the re-

vamping of the Intelligence Sharing Working Group under a Chief Inspector lead with effect from April 2012 are specifically designed to enhance our response to changing events and is consistent with the National Intelligence Model.

b) To maintain the proactive targeting of the supply and trafficking of illegal drugs.

RESULT: **TARGET MET**

Statistics for 2011/2012 show a considerable increase in the number of cases dealt with and represents a 40% increase in the detection of Drugs Trafficking Offences

	2011/2012			*2010/2011*		
	Reported	*Detected*	*Detection Rate*	*Reported*	*Detected*	*Detection Rate*
Drugs Trafficking Offences	**98**	**98**	**100%**	**70**	**70**	**100%**
IMPORTING A PROHIBITED IMPORT (DRUGS)	**27**	**27**	**100%**	10	10	100%
POSS. WITH INTENT TO SUPPLY DRUGS	**58**	**58**	**100%**	51	51	100%
SUPPLYING / OFFERING DRUGS	**13**	**13**	**100%**	9	8	89%

c) Through intelligence-led policing reduce the incidences of serious crime.

RESULT: **TARGET MET**

This has been conducted and the creation of a Serious Crimes Unit as well as the re-vamping of the Intelligence Sharing Working Group under a Chief Inspector lead with effect from April 2012 are specifically designed to enhance our response to changing events and is consistent with the National Intelligence Model. This has led to a 4.7% reduction in serious crime over the policing year.

In addition we continue to deliver Operation Lookout briefings designed to disseminate intelligence and gather information. This has now been extended to include GDP officers thus expanding our local network.

d) To continue to proactively monitor the threat of international terrorism.

RESULT: **TARGET MET**

Special Branch continues to provide awareness through Project Citadel presentations and they continue to foster good working relations with sister agencies abroad. This enhances the intelligence picture and provides an advanced early warning system. This is in addition to current operational activity.

e) To further develop in a measurable manner procedures for the deterrence of serious crime.

RESULT: **TARGET MET**

The creation of a Serious Crimes Unit as well as the re-vamping of the Intelligence

Sharing Working Group under a Chief Inspector lead in April 2012 are specifically designed to enhance our dedicated response to serious crime and is consistent with our operation of the National Intelligence Model.

f) To provide further training, particularly for front-line officers, for the policing of serious incidents.

RESULT: **TARGET MET**

- We continue to participate in Major Incident multi agency exercises as part of an ongoing programme with further exercises already scheduled for May 2012.
- Dealing with live incidents provides an invaluable learning opportunity through structured debriefing sessions. These were conducted following the North Mole Fire and have served to improve our [and other agencies'] ability to deal with these issues should we be faced with them in the future
- This year we have trained an officer as a Public Order Tactical Advisor in the U.K.

g) To review the RGP's partnerships in the fight against serious crime and international terrorism.

RESULT: **TARGET MET**

- Special Branch continues to enhance existing links and seek out new relationships with sister agencies and intelligence services in our geographical sphere and further afield
- Special Branch has delivered 7 Project Citadel security awareness briefings.
- The new Serious Crimes Unit will coordinate existing links with foreign law enforcement agencies and embark on establishing new ones following strategic stakeholder management principles

h) To review and where necessary further develop plans and protocols in place to deal with contingencies and to ensure that they continue fit for purpose.

RESULT: **TARGET MET**

- The RGP's Pre-determined Plans of Action are under constant review and continue to be fit for purpose taking account of developments
- Together with HM Government of Gibraltar's Civil Contingencies Committee (C3) we ensure that our plans dovetail with other Departments and Agencies.

ROAD SAFETY AND TRAFFIC FLUIDITY

Objectives:

To improve road safety.
To improve traffic fluidity.

Performance Measures:

Improve the public perception of safety on our roads.
Focus on enforcement to deter incidences of bad driving on our roads.
Increase high visibility traffic policing and road calming operations to minimise traffic injuries and fatalities.
Improve the perception of the public with regard to RGP traffic management in relation to traffic fluidity.

Targets for 2011/2012:

a) To review and further develop Operation Roadwatch, the awareness and enforcement campaign, to target serious driving offences and persistent offenders.

RESULT: **TARGET MET**

We have continued with our education, awareness and enforcement phases throughout the policing year. Operation Roadwatch's yardstick in terms of success or failure is dictated by a reduction in serious Road Traffic Accidents on our roads. Given the figures appearing below, Operation Roadwatch can be considered a success for the policing year under review.

TRAFFIC ACCIDENTS	2011/12	2010/11
FATAL	0	1
SERIOUS INJURIES	26	28
MINOR INJURIES	154	162
Grand Total	180	191

b) To conduct regular publicity campaigns aimed at reducing careless and dangerous driving, and to include anti-drink driving campaigns.

RESULT: **TARGET MET**

The offences in question are some of the main contributors to serious Road Traffic Accidents, which have witnessed a decrease in the policing year under review. As part of Operation Roadwatch we have conducted a number of publicity campaigns throughout the policing year designed to make our roads safer and these have borne fruit, as despite comparable levels of enforcement activity we have witnessed a decrease in offending.

We are now engaged in a partnership with the Ministry of Traffic, Health & Safety and Technical Services to promote awareness campaigns and this increase in funding will enhance our ability to promulgate this message. This will be further enhanced by the RGP's adoption of social media as part of its communications strategy.

c) To deliver road safety presentations at Schools, the College of Further Education and Youth Clubs.

RESULT: **TARGET MOSTLY MET**

- Road Safety presentations have been delivered to both comprehensive schools [new and existing motorcycle riders]
- Cycling proficiency courses have been delivered to 98 children
- A summer cycling course was delivered as part of the Summer Sports & Leisure Programme.
- 10 students of St Bernadette's School were provided with cycling safety instruction.
- Road Safety awareness was delivered to the primary and middle schools

d) To target drivers who drive at speeds well in excess of speed limits.

RESULT: **TARGET MET**

A total of 732 speeding offences were detected during the policing year under review. As previously explained despite comparable levels of enforcement activity we have witnessed a decrease in offending. Operations are regularly conducted at identified hotspots at specific times. In addition we have conducted regular road calming measures and awareness campaigns.

e) To monitor locations where traffic accidents are known to frequently occur

RESULT: **TARGET MET**

We continue to monitor locations where Road Traffic Accidents occur and furthermore as previously stated we continue with our efforts under the banner of Operation Roadwatch. This has resulted in a decrease in the global figure of recorded Road Traffic Accidents from 828 for 2010/11 to 776 for the policing year under review, a decrease of 52. The most important statistic of course is the reduction in serious Road Traffic Accidents *i.e*. those that result in fatality [there was none] or injuries.

Additionally using the National Intelligence Model the Crime Management Unit conducts periodic analyses of Road Traffic Accident hotspots, which are disseminated to front line officers for action.

f) To maintain high visibility patrols to deter bad driver behaviour, with particular emphasis on motor cyclists.

RESULT: **TARGET MET**

- A total of 9090 traffic offences were detected during the year under review. These include 742 related to motorcycles
- Traffic calming measures are initiated during major public events such as National Day, Christmas, Fair Week *etc.* as well as on an *ad hoc* intelligence led basis throughout the year

g) To target drivers whose driving breaches traffic laws and is a danger to other road users.

RESULT: **TARGET MET**

A total of 1495 serious road traffic offences were detected by police during the year under review

h) To pay particular attention to critical areas where traffic congestion occurs, particularly in the vicinity of schools.

RESULT: **TARGET MET**

- Officers are routinely deployed to traffic chokepoints at critical times
- School Liaison Officers are routinely deployed in the vicinity of schools during peak hours.

i) To target vehicles that are not in compliance with all applicable laws.

RESULT: **TARGET MET**

- A total of 2032 offences contrary to the *Traffic Act 2005* (Construction and Use provisions) were detected during the year under review
- There are frequent intelligence led operations targeting HGVs and other overweight vehicles

j) To deliver the above targets in a way that can be measured, for the purposes of future comparisons.

RESULT: **TARGET MET**

These targets are coordinated by the Tactical Tasking Group and are evidenced by the statistics shown above.

MANAGING CAPABILITY

Objectives:

To use RGP resources more efficiently to increase police officer time spent on policing delivery.
To realise the full potential of RGP staff and resources to deliver better policing.
To develop RGP leaders for the future and maintain a skilled and motivated workforce to deliver excellence in policing.

Performance Measures:

Review and restructure the RGP's working environment to make best use of existing resources to meet policing requirements.
Develop staff skills through a Service wide Training Strategy.

Targets for 2011/2012:

a) To carry out a thorough costed training needs analysis.

RESULT: **TARGET MET**

This document is in use and informs the decision making in terms of the organisation's existing and future needs. It is a live document that takes account of emerging issues.

b) To create a Training Strategy and Delivery Plan, to include the provision of internal and refresher training at all levels and the development of specialist skills.

RESULT: **TARGET MET**

The implementation of the Training Strategy and Delivery Plan, resulted in:

- 49 local courses attended by 804 officers.
- Officer/Training ratio = 3.3 training days per officer per year (based on 813 officers attending against 245 available calendar training days.)
- During 2011, every officer undertook a five day retraining programme for the *Criminal Procedure and Evidence Act 2011*.

In addition the existing Training Strategy is being revised to take account of developmental needs as read with the organisational training needs [Training Needs Analysis] and our succession plan.

c) To identify appropriate specialist courses abroad to which officers should be sent.

RESULT: **TARGET MET**

This is carried out as part of our normal business and is informed by the Training Needs Analysis. We have sent a total of 9 officers on specialised UK courses.

However in a bid to ensure value for money and good governance of public funds we have moved to contracting external specialists to provide training to officers locally in a number of business areas and this has substantially increased the number of officers able to be trained.

d) To continue a reinforcement of key training messages to officers, through short briefings at the commencement of shifts.

RESULT: **TARGET MET**

Daily shift briefings contribute to reinforcing the training that is delivered to officers on our key messages such as our vision. These complement our Training Days and internal publications

e) Through training, reduce the level of substantiated complaints made to the Police Complaints Board in relation to officer conduct.

RESULT: **TARGET MET**

During the year under review the Professional Standards Department delivered briefings to operational officers, highlighting Customer care issues and this subject was also delivered during the Training Days cycle. The statistics provided below evidence the fact that these efforts are bearing fruit.

Policing Year	2011-2012	2010-2011
Total complaints	29	40
Sustained	4	6
Partly sustained	1	1

Furthermore a total of **33022 recorded contacts** between police officers and members of the general public during the year under review have only generated a total of **29 complaints** to the Police Complaints Board of which only **4** have been substantiated.

f) To prepare and start to give effect to a 3-year IT plan.

RESULT: **TARGET MET**

The RGP's ICT project is ongoing and we are currently looking to make our procedures as paperless as possible thus reducing bureaucracy. It is also our intention to expand our service delivery through social media sites such as Facebook and Twitter.

Recently, the second phase of our ICT Project came to a successful end with the addition of the NPU/Traffic building to the police network. Henceforth, all our staff can connect to the police network server from any of our substations. This further enhances our internal and external service provision.

g) To adopt a performance culture, identifying plans and monitoring processes to ensure performance delivery, with middle and upper management accountability.

RESULT: **TARGET MET**

The provision of an effective police service accountable to the community we police is enshrined in our work processes. We place great stock in community interaction and our focus is directed towards this with enforcement being used only as and when required and then only as part of a more holistic approach. This is encapsulated within the Commissioner's vision for community engagement through an intelligence led problem solving approach. Whilst performance has and will continue to be measured this will be done in consonance with our Vision and principles.

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FOR THE PERIOD 1 APRIL 2011 – 31 MARCH 2012

Police Crime Statistics provided by the Royal Gibraltar Police, 2011 – 2012

Police Crime Statistics	Between 1/4/11 and 31/3/12			Between 1/4/10 and 31/3/11		
	Reported	Detected	Detection Rate	Reported	Detected	Detection Rate
Against the Person Minor	**224**	**118**	**53%**	**217**	**135**	**62%**
ASSAULT (COMMON)	224	118	53%	217	135	62%
Against the Person Serious	**222**	**147**	**66%**	**187**	**112**	**60%**
ABH	152	90	59%	138	76	55%
AFFRAY	4	4	100%			
ATT. MURDER	1	1	100%	2	2	100%
CRUELTY AND NEGLECT OF CHILDREN	19	18	95%	1	1	100%
GBH	5	4	80%	15	10	67%
GBH WITH INTENT	2	2	100%	1	1	100%
THREATS TO KILL / CONSPIRACY TO MURDER	10	7	70%	7	7	100%
WOUNDING	14	7	50%	3	3	100%
WOUNDING WITH INTENT	15	14	93%	12	6	50%
Burglaries Serious	**133**	**42**	**32%**	**119**	**44**	**37%**
ATTEMPTED BURGLARY DWELLING	6	0	0%	4	1	25%
ATTEMPTED BURGLARY OTHER	16	6	38%	15	5	33%
BURGLARY IN A DWELLING	42	12	29%	39	13	33%
BURGLARY OTHER	69	24	35%	61	25	41%
Children & Young Persons Act. 2006	**12**	**12**	**100%**	**12**	**12**	**100%**
CHILDREN & YOUNG PERSONS (ALCOHOL, TOBACCO & GAMING) ACT 2006	1	1	100%			
SECTION 12 (TOBACCO) C&YPA2006	9	9	90%	3	3	100%
SECTION 4 (ALCOHOL) C&YPA.2006	2	2	100%	2	2	100%
Criminal Damage Minor	**468**	**104**	**22%**	**483**	**81**	**17%**
ATTEMPTED CAUSING DAMAGE	1	1	100%			
C/D TO VEHICLE	251	38	15%	265	22	8%
CAUSING DAMAGE GENERAL	212	63	30%	215	58	27%
DEFACING GOVERNMENT PROPERTY	2	0	0%			
DESTROYING PROPERTY	1	1	100%			
THREATS TO DESTROY	1	1	100%			
Criminal Damage Serious	**20**	**8**	**40%**	**27**	**13**	**48%**
ARSON ENDANGERING LIFE	7	4	57%	7	7	100%
ARSON NOT ENDANGERING LIFE	11	3	27%	19	6	32%
C/D TO VEHICLE	1	1	100%			
CAUSING DAMAGE GENERAL	1	0	0%	1	0	0%
Drug Offences General	**605**	**604**	**100%**	**748**	**748**	**100%**
ADMINISTERING A NOXIOUS SUBSTANCE	1	0	0%			
CULTIVATION OF CANNABIS PLANT(S)	2	2	100%	2	2	100%
IMPORTING A PROHIBITED IMPORT (DRUGS)	1	1	100%			

OBSTRUCTING M.O.D.A.	46	46	100%	79	79	100%
POSS. OF A CONTROLLED DRUG	555	555	100%	667	667	100%
Drugs Trafficking Offences	**98**	**98**	**100%**	**56**	**52**	**93%**
IMPORTING A PROHIBITED IMPORT (DRUGS)	27	27	100%	10	10	100%
POSS. WITH INTENT TO SUPPLY DRUGS	58	58	100%	51	51	100%
SUPPLYING / OFFERING DRUGS	13	13	100%	9	8	89%
Firearms Offences Serious	**25**	**25**	**100%**	**36**	**35**	**97%**
IMPORTING / FIREARM / AMMUNITION	5	5	100%	3	3	100%
POSS. FIREARM / AMMUNITION	20	20	100%	29	29	100%
Fireworks Offences Minor	**1**	**1**	**100%**	**4**	**3**	**75%**
POSS. OF FIREWORKS	1	1	100%	2	2	100%
Fraud & Deception Minor	**141**	**57**	**40%**	**142**	**50**	**35%**
ATTEMPTING TO OBTAIN PROPERTY BY DECEPTION	3	0	0%			
CONDUCTING A CONTROLLED FINANCIAL ACTIVITY WITHOUT A LICENCE	13	13	100%			
EVADING A LIABILITY	4	2	50%			
FALSE ACCOUNTING	1	1	100%			
MAKING OFF WITHOUT PAYMENT	94	29	31%	120	32	27%
OBT. PROPERTY BY DECEPTION	14	5	36%	7	4	57%
OBT. SERVICES BY DECEPTION	2	1	50%	2	2	100%
POSSESION OF A FORGED DOCUMENT	5	5	100%	2	2	100%
UTTERING A COUNTERFEIT CURRENCY	5	1	20%			
Fraud & Deception Serious	**19**	**9**	**47%**	**52**	**31**	**60%**
ATTEMPTING TO OBTAIN PROPERTY BY DECEPTION	1	0	0%			
CONSPIRACY TO DEFRAUD	2	2	100%	2	2	100%
EVADING A LIABILITY	1	1	100%	2	0	0%
FORGERY	3	1	33%	1	0	0%
OBT. PECUNIARY ADVANTAGE	1	1	100%			
OBT. PROPERTY BY DECEPTION	7	0	0%	9	3	33%
OBT. SUPPLEMENTARY BENEFIT BY FALSE REP.	2	2	100%	5	4	80%
OBT/UTTERING A FORGED INSTRUMENT	1	1	100%	8	8	100%
POSS. OF PROCEEDS OF CRIMINAL CONDUCT	1	1	100%	2	2	100%
Immigration Offences Minor	**62**	**62**	**100%**	**34**	**34**	**100%**
AIDING/ABETTING ENTERING GIB OTHER THAN VIA IMMGRATION CONTROL POST	3	3	100%	1	1	100%
ENTERING GIB OTHER THAN VIA IMMIGRATION POST	18	18	100%	5	5	100%
FOUND IN GIBRALTAR WITHOUT A PERMIT	27	27	100%	23	23	100%
HARBOURING AN ILLEGAL IMMIGRANT	1	1	100%	1	1	100%
IMMIGRATION (FRONTIER RELATED)	2	2	100%	4	4	100%
IRREGULAR PASSPORT	1	1	100%			
MISLEADING AN IMMIGRATION OFFICER	8	8	100%			

OBSTRUCTING AN AUTHORISED PERSON	1	1	100%			
POSSESSION OF AN ALTERED PASSPORT	1	1	100%			

Licensing Offences	**47**	**47**	**100%**	**104**	**104**	**100%**
BREACHING CONDITIONS OF A RETAIL TOBACCO LICENCE	13	13	100%	3	3	100%
CONT. THE STREET TRADERS AND PEDLARS RULES	1	1	100%			
DISORDERLY CONDUCT IN A LICENCE PREMISES	2	2	100%			
FAILING TO COMPLY WITH CONDITIONS OF ENTERTAINMENT LICENCE	3	3	100%			
FAILING TO COMPLY WITH THE CONDITIONS OF A RETAIL LICENCE	1	1	100%			
NO ENTERTAINMENT LICENCE	2	2	100%	13	13	100%
NO LEISURE AREAS LICENCE	1	1	100%	1	1	100%
NO TABLES & CHAIRS PERMIT (LICENCE)	1	1	100%	5	5	100%
NO TOBACCO LICENCE	1	1	100%			
NO TRADE LICENCE	2	2	100%	3	3	100%
NOT DISP. TOBACCO LICENCE	4	4	100%	2	2	100%
NOT DISP. TRADE LICENCE	2	2	100%	5	5	100%
NOT DISP. PROHIBITION SIGNS FOR SALE OF TOBACCO (U16)	1	1	100%			
OPERATING A TRADE LICENCE OUTSIDE BUSINESS HOURS	1	1	100%			
PERMITTING; NOT DISPLAYING TOBACCO LIC	3	3	100%			
PLAYING MUSIC AFTER HOURS	2	2	100%	3	3	100%
REFUSING TO LEAVE A LICENCE PREMISES	1	1	100%	3	3	100%
SELLING COMMERCIAL QUANTITY OF TOBACCO	3	3	100%			
SELLING LIQUOR TO A CHILD	1	1	100%			
TRANSCIEVER NO LICENCE	2	2	100%	7	7	100%
Liquor Licence Offences Minor	**243**	**243**	**100%**	**270**	**270**	**96%**
DRUNK & DISORDERLY	207	207	98%	223	223	100%
FOUND DRUNK	35	35	100%	39	39	100%
INDECENT BEHAVIOUR WHILST DRUNK	1	1	100%	8	8	100%
Liquor Licence Offences Serious	**4**	**4**	**100%**	**2**	**2**	**100%**
DRUNK IN CHARGE OF A CHILD	4	4	100%	2	2	100%

Miscellaneous Minor	**307**	**224**	**73%**	**412**	**365**	**89%**
ANIMALS /BIRDS ORDINANCE OFFENCES	46	46	100%	19	16	84%
BEACH BYE-LAW OFFENCES	4	4	100%	9	9	100%
BEGGING	7	7	100%	7	7	100%
CAMPING	11	11	100%	4	4	100%
DANGEROUS NAVIGATION	3	2	67%	5	5	100%
DEPOSITING EXCREMENT	1	1	100%	1	0	0%
DEPOSITING LITTER	6	5	83%	6	6	100%
ENTERING MOD LAND	1	1	100%	3	3	100%
FAILING TO COMPLY WITH COURT ORDERS	13	13	100%	11	11	100%
FAILING TO SURRENDER TO BAIL	14	6	43%	3	3	100%
FISHING ON THE BEACH (NO LICENCE)	55	55	100%	231	231	100%
ILLEGAL IMPORT	1	1	100%			
ILLEGAL IMPORT (VESSEL)	8	8	100%	8	8	100%
IMPROPER USE OF PUBLIC ELECTRONIC COMS	79	18	23%	68	27	40%
INTERFERING WITH A MOTORVEHICLE	1	1	100%			
INTERFERING WITH FIRE HYDRANT	1	0	0%			
INTIMIDATING JURER/WIT, PERSON ASS.	1	1	100%			
JETTISONING CARGO	2	2	100%			
NATURE PROTECTION ACT	3	3	100%	4	3	75%
NATURE RESERVE OFFENCES	1	1	100%	9	9	100%
OBSTRUCTING AN AUTHORISED PERSON	3	3	100%			
OBSTRUCTING CUSTOMS	1	1	100%			
OPERATING A FAST LAUNCH	7	6	86%	1	1	100%
PLAYING MUSIC AFTER HOURS	8	8	100%	1	1	100%
POSSESSION PROHIBITED IMPORT	3	3	100%	1	1	100%
REFUSING TO LEAVE GOVERNMENT PREMISES	1	1	100%			
REMOVAL OF AN IMMOBILISATION	5	3	60%			
TAMPERING WITH A MOTOR VEHICLE	9	3	33%	1	1	100%
TAKING OF A PEDAL CYCLE	12	8	67%			
UNAUTHORISED ACT WITH INTENT TO IMPAIR OPERATION OF A COMPUTER	1	0	0%			
Miscellaneous Serious	**19**	**17**	**89%**	**18**	**11**	**61%**
ALLOW. OIL TO SPILL INTO PORT WATERS	1	1	100%			
BLACKMAIL	2	2	100%			
BOMB HOAXES	2	0	0%	2	1	50%
FURIOUS DRIVING	1	1	100%	1	1	100%
INTERFERING WITH WITNESS	3	3	100%	2	0	0%
INTIMIDATING JURER/WIT, PERSON ASS.	9	9	100%	10	6	60%
POSS OF OBSCENE / PROHIBITED MATERIAL	1	1	0%			

Police Related Offences Minor	**137**	**136**	**99%**	**174**	**174**	**100%**
DISORDERLY CONDUCT POLICE STATION	16	16	100%	27	27	100%
ESCAPING LAWFUL CUSTODY	2	1	50%	2	2	100%
FAILING TO SURRENDER TO BAIL	1	1	100%			
OBSTRUCTING POLICE	83	83	100%	98	98	100%
RESISTING POLICE	28	28	100%	43	43	100%
WASTING POLICE TIME	7	7	100%	4	4	100%
Police Related Offences Serious	**44**	**43**	**98%**	**39**	**39**	**100%**
ASSAULT ON POLICE	44	44	100%	39	39	100%
Public Order Minor	**514**	**421**	**82%**	**798**	**709**	**89%**
CONDUCT LIKELY TO CAUSE A BOP	8	8	100%	23	23	100%
DRUNK & DISORDERLY	1	1	100%			
INSULT/THREAT/WORDS & BEHAVIOUR	146	83	57%	135	67	50%
MAKING A DISTURBANCE	34	34	100%	74	74	100%
MUSIC FROM CARS	109	109	100%	269	269	100%
OFFENSIVE CONDUCT	5	5	80%	38	38	100%
POSS. OFFENSIVE WEAPON	45	45	100%	55	55	100%
THROWING MISSILES	42	12	29%	32	11	34%
URINATING IN A PUBLIC PLACE	41	41	100%	50	50	100%
VIOLENT BEHAVIOUR	83	83	100%	122	122	100%
Robberies Serious	**12**	**9**	**75%**	**10**	**7**	**70%**
ATT. ROBBERY	1	1	100%	1	1	100%
ROBBERY	11	8	73%	9	6	67%
Sexual Offences Minor	**7**	**3**	**43%**	**15**	**10**	**67%**
INDECENT ASSAULT	5	3	60%	10	6	60%
INDECENT EXPOSURE	2	0	0%	3	2	67%
Sexual Offences Serious	**21**	**20**	**95%**	**15**	**13**	**87%**
ATT. RAPE	1	1	100%			
BUGGERY	1	1	100%	1	1	100%
ENCOURAGING INTERCOURSE WITH A GIRL UNDER 16	2	2	100%			
GROSS INDECENCY WITH A BOY	2	2	100%			
INDECENT ASSAULT ON A FEMALE OVER 16	2	1	50%	4	3	75%
INDECENT ASSAULT ON A FEMALE UNDER 13	1	1	100%			
INDECENT ASSAULT ON A FEMALE UNDER 16	2	2	100%			
INDECENT ASSAULT ON A MALE UNDER 16	3	3	100%			
INDECENT BEHAVIOUR	3	3	100%			
RAPE	2	2	100%	3	3	100%
UNLAWFUL SEX WITH A FEMALE UNDER 16	2	2	100%			

Theft & Kindred Minor	**620**	**152**	**25%**	**650**	**171**	**26%**
ABSTRACTING ELECRTICITY	2	2	100%	3	1	33%
ATTEMPTED THEFT	11	5	45%	18	7	39%
HANDLING STOLEN GOODS	2	2	100%			
TAKING A CONVEYANCE	35	9	26%	12	7	58%
THEFT	464	127	27%	481	136	28%
THEFT FROM VEHICLE	106	7	7%	121	8	7%
Theft & Kindred Serious	**191**	**56**	**29%**	**160**	**30**	**19%**
ATT. THEFT OR UNAUTHORISED TAKING M/VEHICLE	1	0	0%			
GOING EQUIPPED FOR THEFT/CHEAT	2	2	100%			
HANDLING STOLEN GOODS	17	17	100%	12	12	100%
TAKING A CONVEYANCE	3	2	67%			
THEFT	78	25	32%	68	9	13%
THEFT FROM VEHICLE	6	0	0%	10	0	0%
THEFT OR UNAUTHORISED TAKING M/VEHICLE	84	10	12%	67	9	13%
Tobacco Offences Minor	**350**	**350**	**100%**	**458**	**458**	**100%**
BEING CONC. IN THE EXPORTING OF COM QUAN TOB.	24	24	100%	15	15	100%
CONCEALING TOBACCO IN PUBLIC	131	131	100%	271	271	100%
EXPORTATION OF TOBACCO/OTHER ARTICLES OR GOODS (Sect 91B)	2	2	100%	3	3	100%
EXPORTING TOBACCO & ATTEMPTS	22	22	100%	20	20	100%
POSS. COMMERCIAL QUANTITY OF TOBACCO	135	135	100%	122	122	100%
STORING TOBACCO	5	5	100%	1	1	100%
TRANSPORTING TOBACCO	31	31	100%	22	22	100%

	Reported	*Detected*	*Detection Rate*	*Reported*	*Detected*	*Detection Rate*
Grand Totals:	**4546**	**3013**	**66%**	***5256***	***3731***	***71%***

SEARCHES UNDERTAKEN

	Total Searches Made	
	2011/12	2010/11
DRUGS	**653**	643
NATURE PROTECTION	**38**	44
STOLEN PROPERTY	**91**	244
TOBACCO	**1449**	757

ALL SERIOUS TRAFFIC OFFENCES

OFFENCE	**2011/12**	2010/11
CARELESS DRIVING	**43**	69
CARELESS RIDING	**12**	20
CONT. A TRAFFIC LIGHT	**477**	615
DANGEROUS DRIVING	**60**	73
DANGEROUS RIDING	**9**	15
DRUNK IN CHARGE	**7**	7
DRIVING UNDER THE INFLUENCE	**151**	220
FAILING TO PROVIDE A SPECIMEN	**4**	12
SPEEDING	**732**	1127
ALL GENERAL TRAFFIC OFFENCES	**7595**	8557
Grand Total	**9090**	10715

GRAND TOTAL OF TRAFFIC ACCIDENTS

TYPE OF ACCIDENT	2011/12	2010/11
FATAL	**0**	1
SERIOUS INJURIES	**26**	28
MINOR INJURIES	**154**	162
EXTENSIVE DAMAGE	**21**	41
MINOR DAMAGE	**575**	596
Grand Total	**776**	828

DEMANDS ON THE RGP

MISCELLANEOUS	2011/12	2010/11
Fatal accidents – Not Traffic	**0**	0
Other Accidents – Not Traffic	**35**	40
Fires	**48**	37
Domestic Violence Reports	**133**	109
Other incidents attended by Police	**1438**	1397
Litter Tickets	**5**	20
Warrants Executed	**4392**	4280
Warrants monies recovered	£97,488	£81,032
Total Persons arrested by Warrants	**1603**	1781
MISCELLANEOUS TOTAL	**7654**	7664

GENERAL FIGURES	2011/12	2010/11
Total Crimes Detected	**3013**	3731
Overall Detection Rate	**66%**	71%
Serious Crimes Recorded	**1413**	1483
Serious Crimes Detected	**1083**	1155
Serious Crimes Detection Rate	**77%**	78%
Total Traffic accidents	**776**	828
Number of Persons Arrested	**2499**	2782
Number of Persons Charged	**1906**	1829
Number of Persons Released	**427**	456
Number of Persons Cautioned	**599**	970
Emergency Calls Attended	**1119**	1098
Enquiry Calls Received	**8860**	9032